



Sir Stuart Hampson

Highly Respected Business Leader, Chairman of The Crown Estate

"One of the longest serving and most successful leaders of a blue-chip company"

Sir Stuart Hampson spent 12 years as a civil servant before joining the John Lewis Partnership where he was Chairman for 14 years. During which he presided modernisations, oversaw huge expansions, modernised outlets and increased the range of products without sacrificing the partnership ethos.

TOPICS:

- Leadership
- Corporate Social Responsibility
- Outstanding Customer Service
- Employee Confidence
- Corporate Turnaround
- Employee Satisfaction & Motivation
- Benefits of Employee Engagement
- Retailing
- Marketing & Branding

LANGUAGES:

He presents in English.

IN DETAIL:

In addition, Sir Stuart was a founding member of the Oxford Retail Group on planning law and of London First, the private/public sector partnership aimed at maintaining London's standing as a world-class capital. From 2005 to 2006 he was President of the Royal Agricultural Society of England. A former President of the Employee Ownership Association, he championed the benefits of employee engagement in business and chaired the team tackling Economic Renewal in deprived communities. He has been a member of the Corporate Leaders Group pressing the government for stronger action on climate change. He was made a Knight Bachelor for services to retailing in 1998. In 2010 he took up the post of Chairman of The Crown Estate.

WHAT HE OFFERS YOU:

A popular and likeable businessman, Sir Stuart Hampson presided over a courageous programme of modernisation and all without sacrificing the partnership ethos and principles that were embodied in its 1929 constitution co-ownership and the happiness of its staff. He provides insights into how JLP's success came from a host of improvements made by 68,000 people who are motivated to deliver outstanding customer service, which translates into profits that feed back to staff.

HOW HE PRESENTS:

Sir Stuart Hampson delivers a positive outlook on how to sustain a beneficial impact in the challenging conditions we all face. His high content presentations are enriched with useful anecdotes and his style of delivery is relaxed but authoritative combined with humour and warmth.